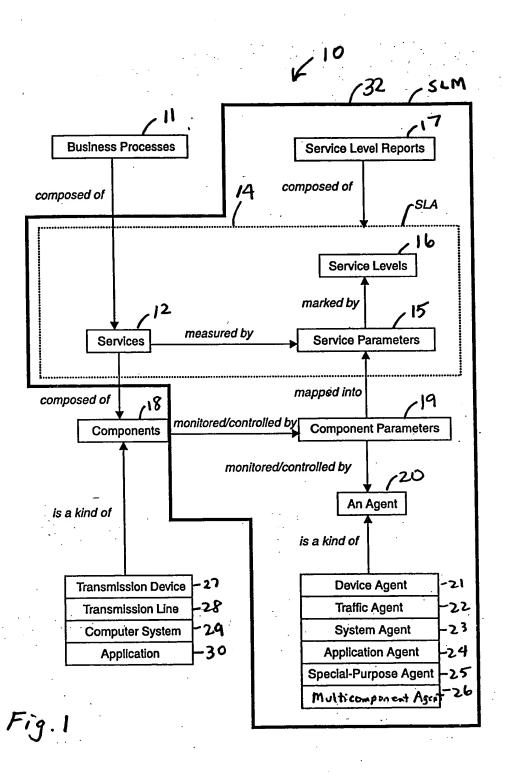
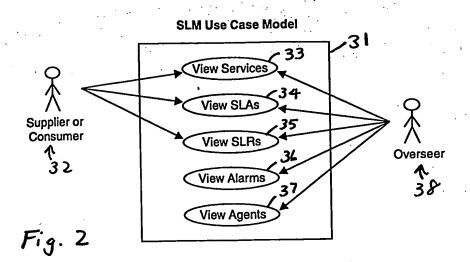
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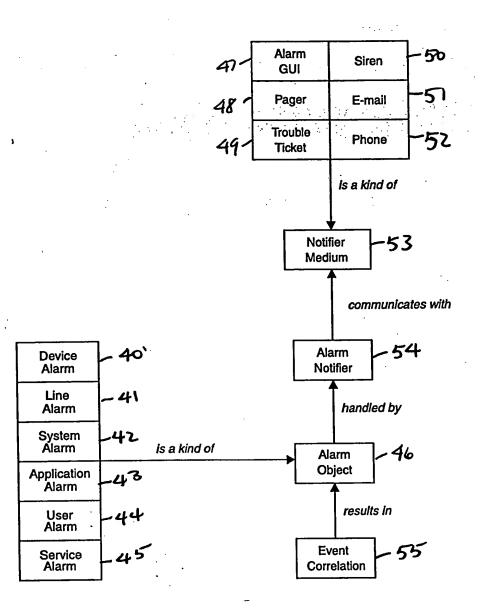
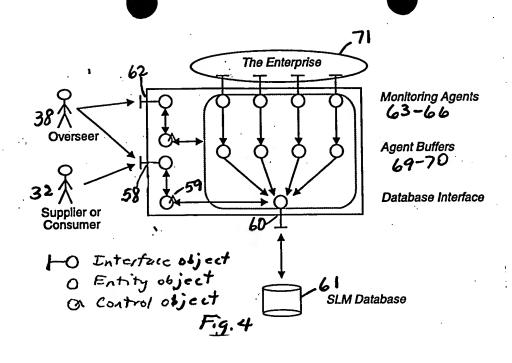
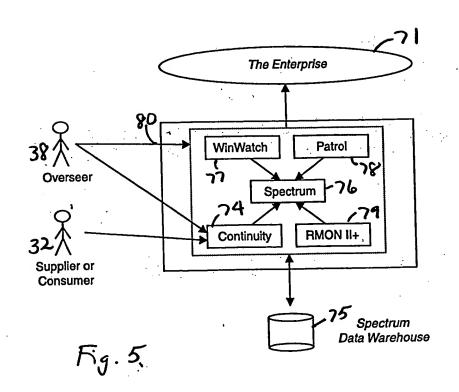


Fig. 3





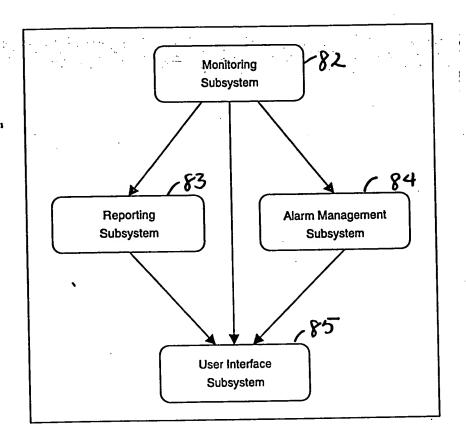
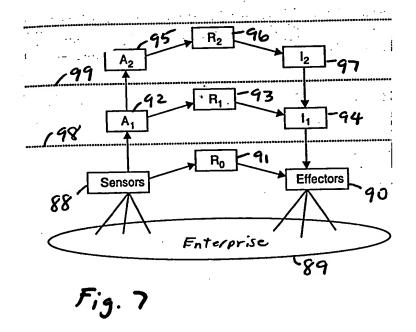
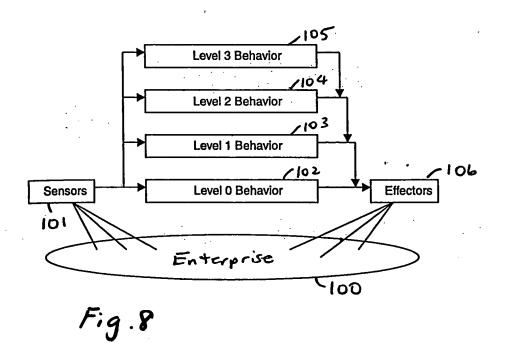
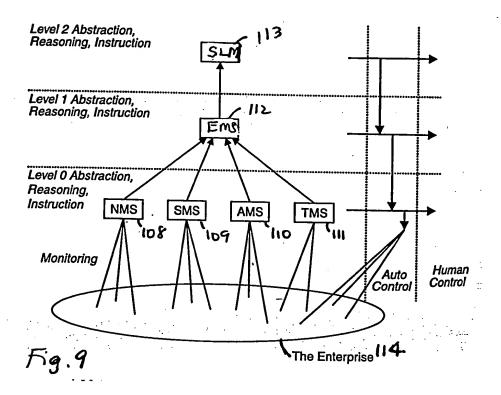
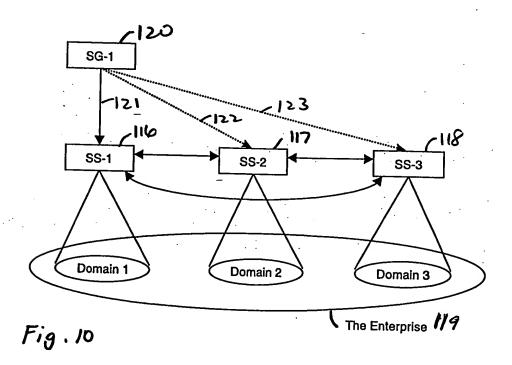


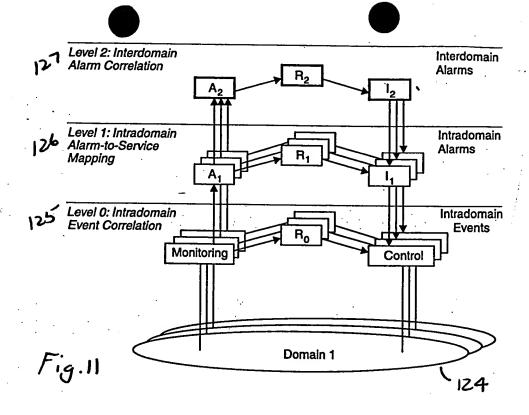
Fig.6

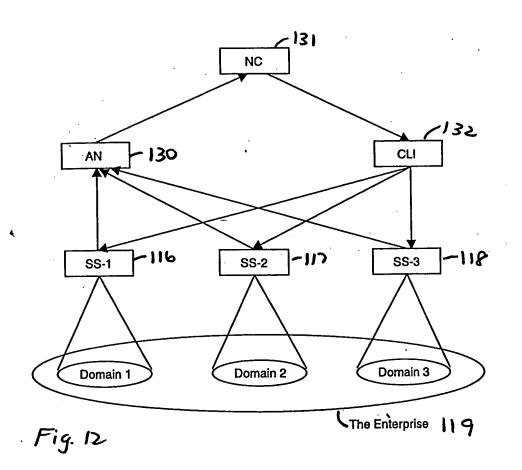


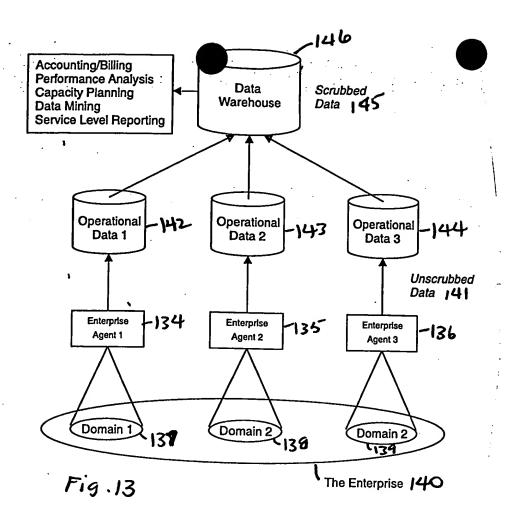


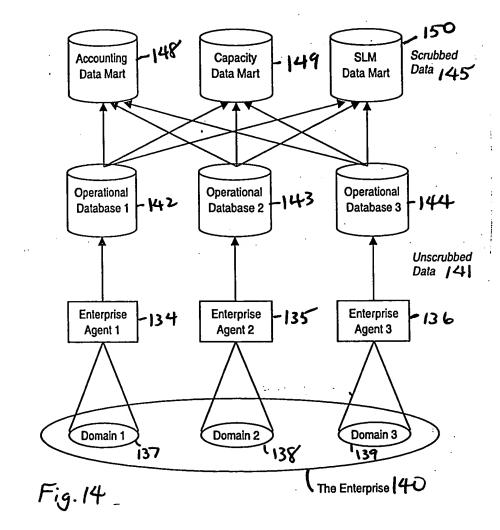


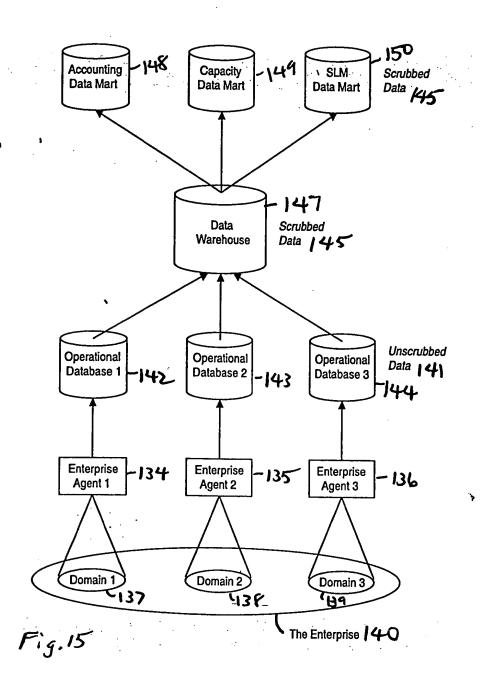












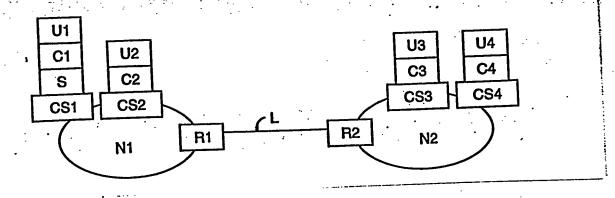


Figure 5.1, Fig. 16

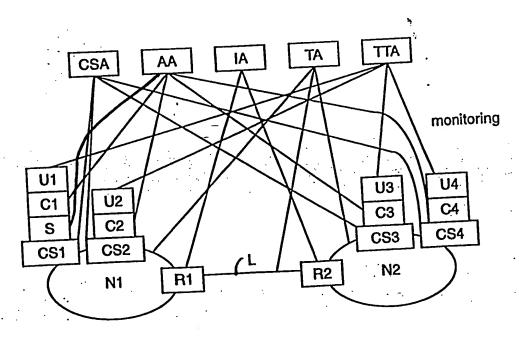


Figure 5.2 Fig. 17

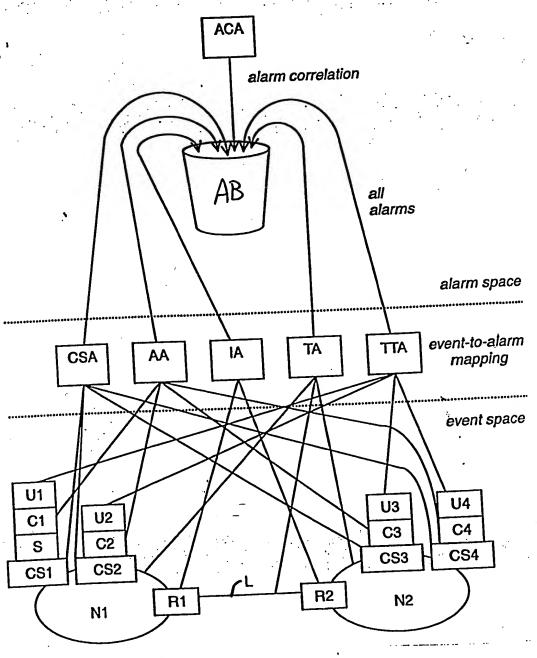


Figure 5.5 Fig. 18

Fig. 19.

Detect events in ~160 the network

for each aspect of network ~ 161 operation, map events) to alarm(s)

Output alarms to ~162
alarm bucket

Correlate/Evaluate alarms to ~16: determine network operation

Report Network operation
Status

Identify corrective actions
necessary for desired operation of
network

Implement corrective actions or report identified corrective actions

Fig. 20

Defect events for _167 a specific aspect of network operation

Map defected events ~168 to an alarmoralarms

Output alarm or alarms

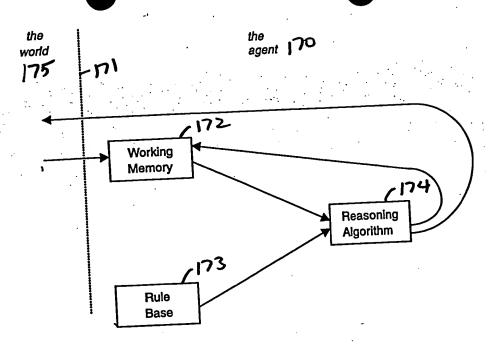


Fig. 21

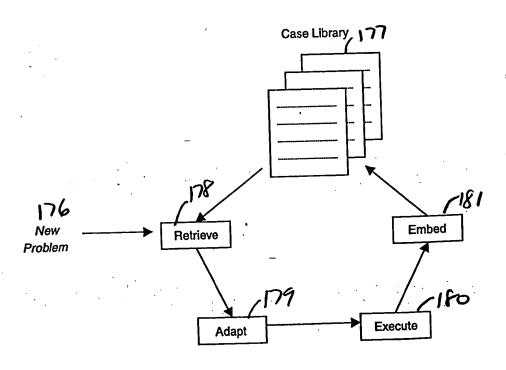


Fig. 22

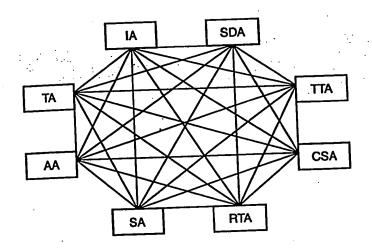
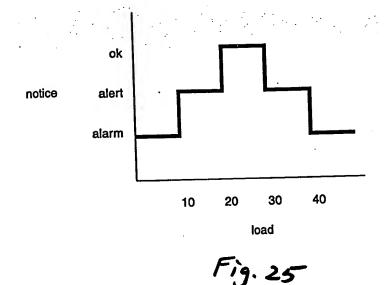
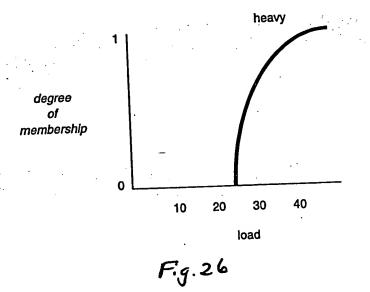


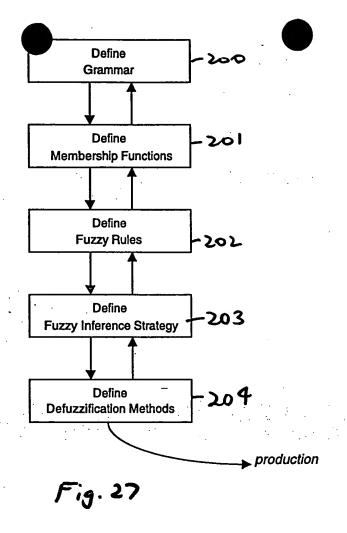
Fig. 23

	/190		
	Friday January 5 2001 — 19 1		
	Service 1	Service 2	Service 3
Seattle			
Bldg 1	Up	Up	Down, up at 12 PM
Bidg 2	Down 8-10 PM	Down 8-10 PM	Down 8-10PM
Bldg 3	Up (Slow)	Up	Up
Sydney		() .	
Bldg 1	Up	Up	Down, up?
Bldg 2	Up	Up (slow)	Up
:		•	

Fig. 24







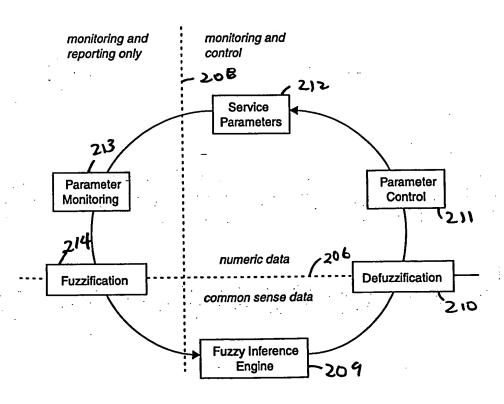
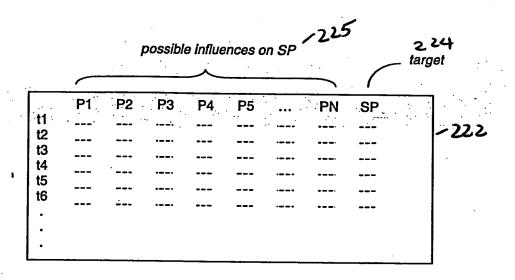


Fig. 28



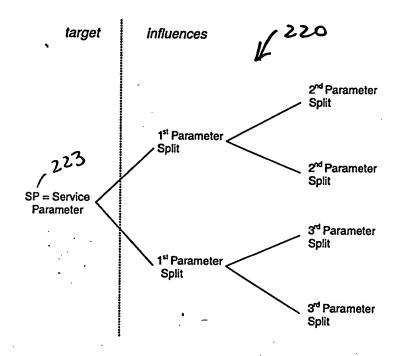


Fig. 29

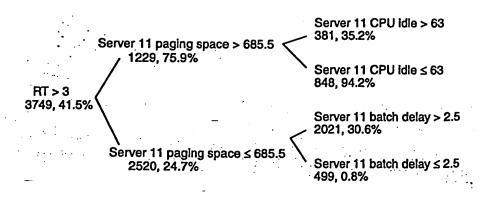


Fig. 30

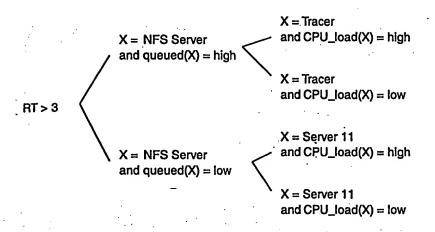


Fig. 31

Service Agreement with XYZ Server Farm Name Address Phone Email **Policies** (select 90 - 100 %) Availability Response Time (select 2 - 5 sec) (select high- med-low) Security (select high- med-low) Integrity Total: \$__ Go Forward Go Back (Month) Security_ Integrity_ Response time Default: Availability_

Fig. 32

Cancel

Send

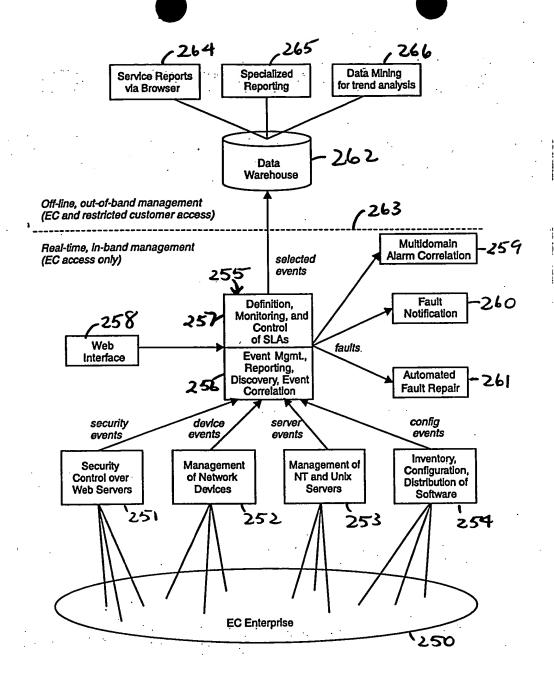


Fig. 33

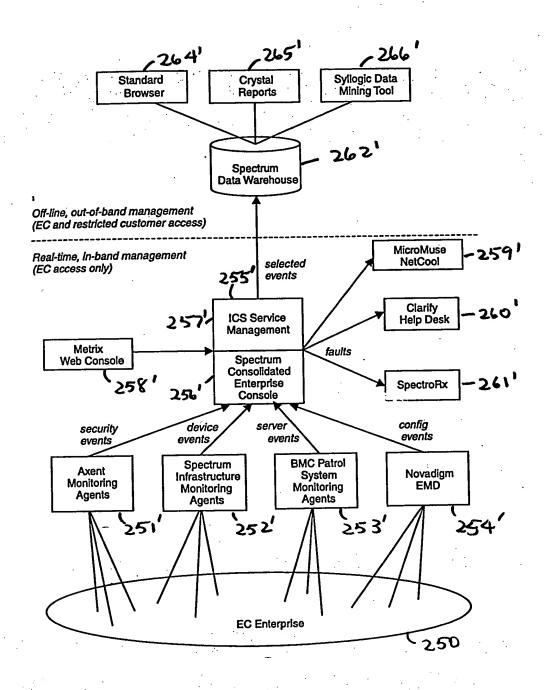


Fig. 34

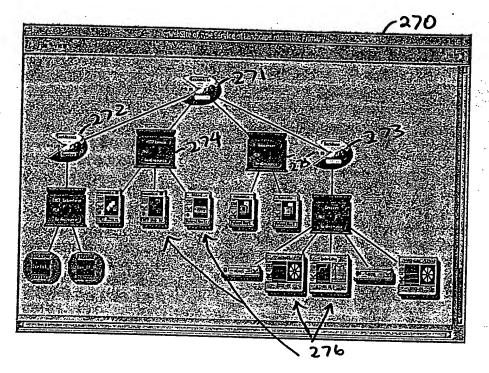


Fig. 35

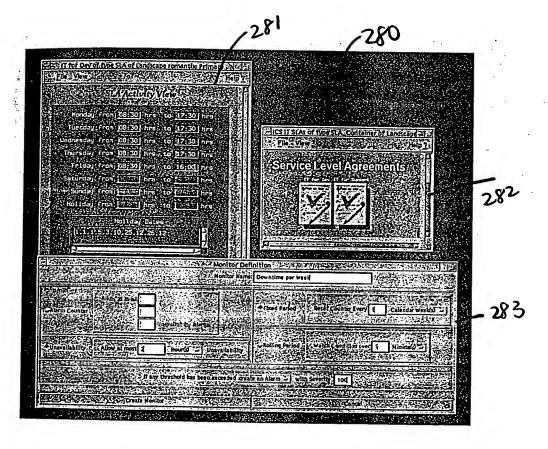
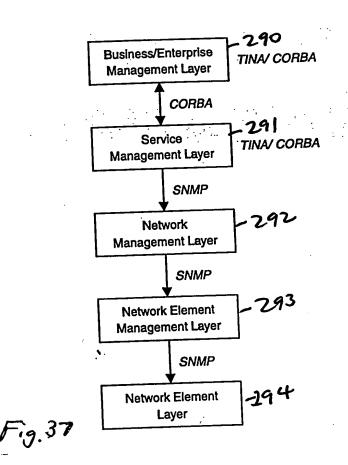


Fig. 36



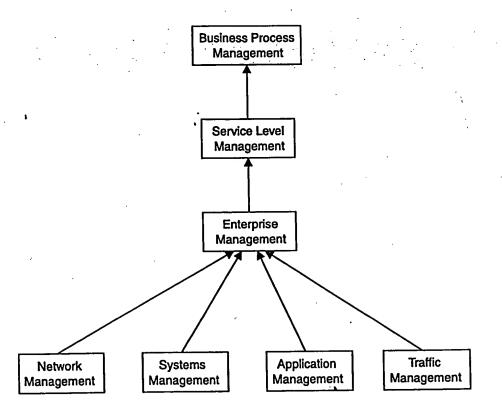


Fig. 38